



PARKWAY MARKET

<https://www.parkway-market.com/>

Guide to Withdrawing Funds from Parkway Market

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At Parkway Market, you can withdraw your funds easily and securely via **bank transfer (USD or JPY)** or **cryptocurrency (USDT)**. Our process is fast and user-friendly, ensuring you get your funds without hassle—no matter which method you choose.

In this guide, you'll learn:

- ✓ [How to withdraw funds via bank transfer or cryptocurrency](#)
- ✓ [How to view your withdrawal history](#)
- ✓ [Estimated processing times for each withdrawal method](#)
- ✓ [Withdrawal limits and applicable fees](#)

Use this guide to navigate the withdrawal process with confidence.

Getting Ready for Your Withdrawal

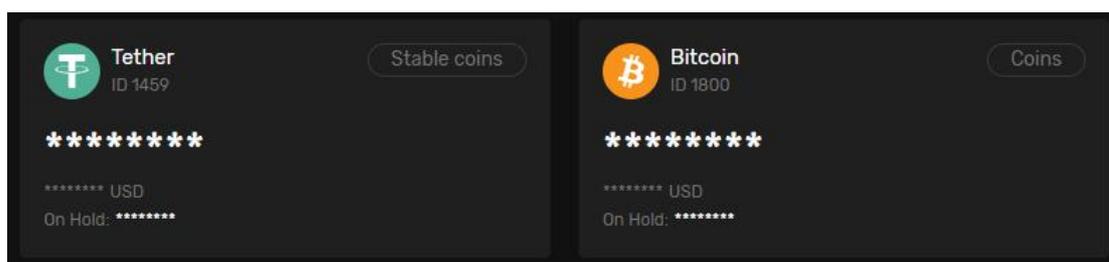
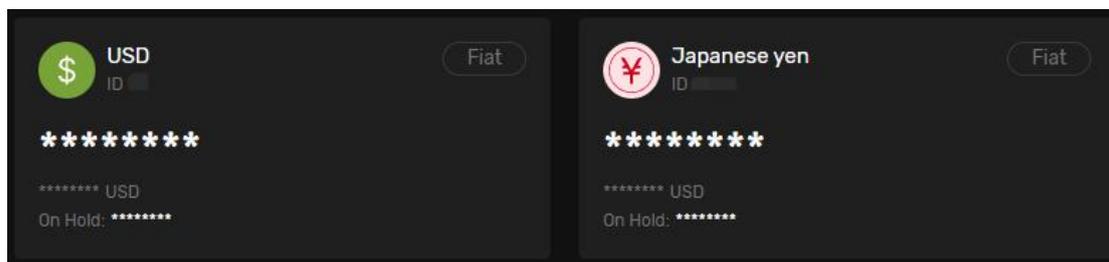
To ensure a smooth withdrawal process, we recommend completing a few simple preparations in advance. Just follow the steps below.

Step 1: Confirm Supported Currencies

The currencies available for withdrawal depend on the method you choose. Please review the options below and select the one that suits your needs:

- Fiat : USD、JPY → **Available via bank transfer**
- Stable coins : USDT → **Available via cryptocurrency withdrawal**
- Coins : Bitcoin → **Deposits only (withdrawals not supported)**

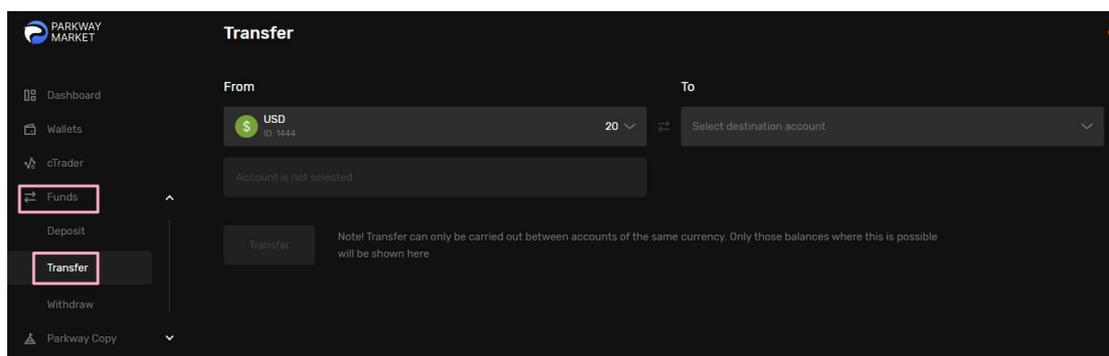
* Stablecoins are a type of cryptocurrency designed to maintain a stable value, typically pegged to a fiat currency like the US dollar.



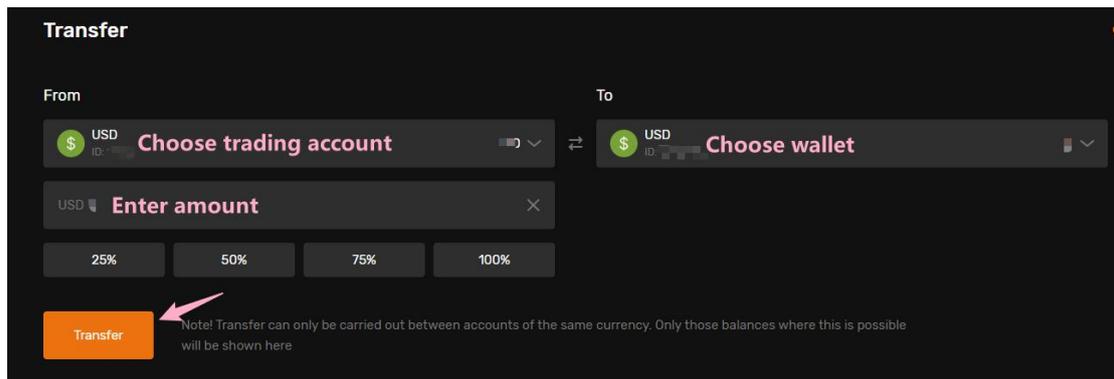
Step 2: Move Funds from Trading Account to Wallet

At Parkway Market, **withdrawals must be made from your wallet** — not directly from your trading account. Before you can request a withdrawal, please transfer your funds to your wallet by following these steps:

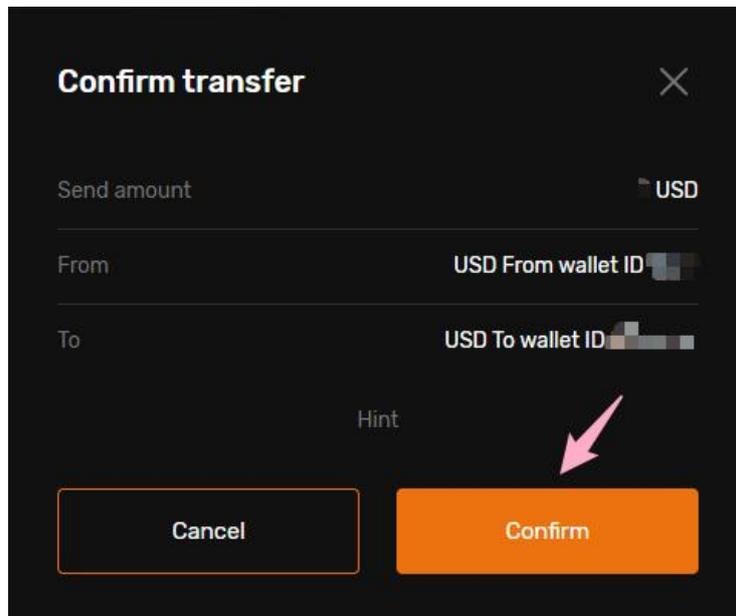
1. Click on “Funds” and select “Transfer”.



2. In the transfer screen, choose your **trading account** as the source (From) and your **wallet** as the destination (To). Enter the amount you'd like to transfer, then click “Transfer”.



3. A confirmation screen will appear. Review the details, and if everything looks correct, click “Confirm” to complete the transfer.



Note: How to Differentiate Between Accounts and Wallets

It can be tricky to tell accounts and wallets apart. Here’s how to distinguish them:

Method 1: Check the ID Length

Wallet IDs are typically shorter, while trading account IDs are longer.

Method 2: Look for Labels

Wallets are labeled as "Fiat", "Stable Coins", or "Coins". Any other accounts you see will be your trading accounts.

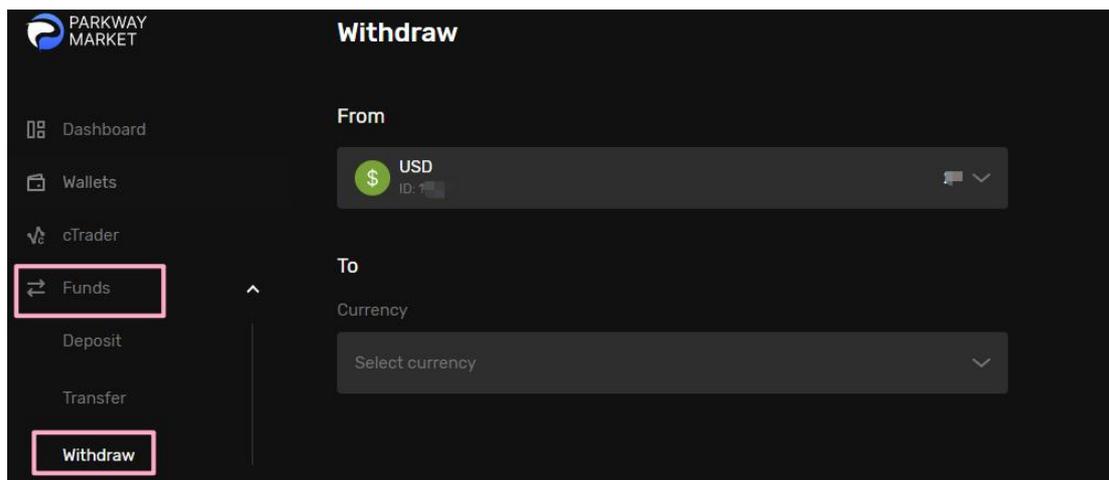
Bank Transfer Withdrawal Procedure (USD/JPY)

Withdrawals by bank transfer are available in USD and JPY. The process is simple—just enter the required information.

We'll use the **USD** → **USD** withdrawal as an example.

Step 1: Access the Withdrawal Screen

[Log in](#) to My Parkway Market (Client Zone), then click "**Funds**" → "**Withdraw**" to open the withdrawal screen.

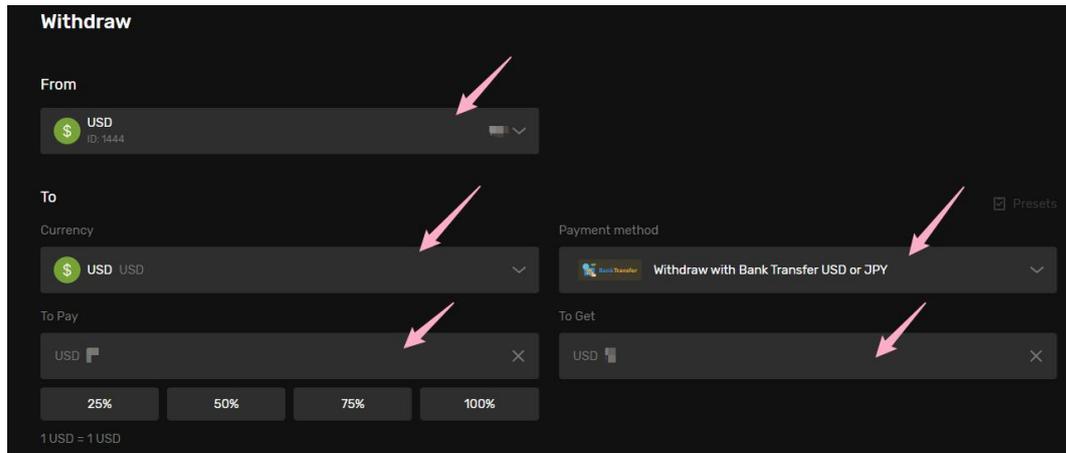


Step 2: Set Up Your Withdrawal

Configure the following details:

- ✓ **From** : USD
- ✓ **To - Currency** : USD
- ✓ **To - Payment method**: Withdraw with Bank Transfer USD or JPY
- ✓ **To Pay** : Enter the desired withdrawal amount
- ✓ **To Get** : : The amount converted based on the real-time exchange rate

Once these settings are complete, you'll be prompted to enter your bank account details for the withdrawal destination.



The image shows a 'Withdraw' form with the following fields and options:

- From:** A dropdown menu showing '\$ USD' with 'ID: 1444' below it.
- To:** A section with two dropdown menus:
 - Currency:** Shows '\$ USD USD'.
 - Payment method:** Shows 'Withdraw with Bank Transfer USD or JPY'.
- To Pay:** A dropdown menu showing 'USD' with a '25%' button below it. Other buttons for '50%', '75%', and '100%' are also visible.
- To Get:** A dropdown menu showing 'USD'.

At the bottom, it says '1 USD = 1 USD'.

Step 3: Enter Bank Information for Withdrawal

Fill in the correct bank details for your withdrawal destination in the following fields:

- ✓ **Recipient Name :** Enter the account holder's name
- ✓ **Recipient Bank Account Number :** Enter the bank account number
- ✓ **Recipient Bank Name :** Enter the name of the bank
- ✓ **Branch Name :** Enter the bank branch name
- ✓ **Branch Number :** Enter the branch number
- ✓ **Save preset :** Check this box if you want to save the settings



The image shows a form for entering bank information with the following fields:

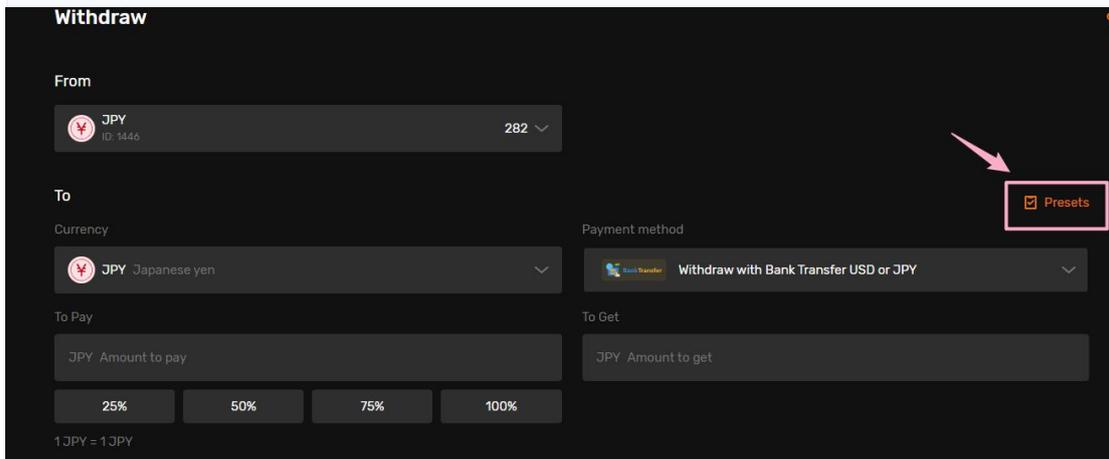
- Recipient Name:** Input field with placeholder 'Enter Recipient Name'.
- Recipient Bank Account Number:** Input field with placeholder 'Enter Recipient Bank Account Number'.
- Recipient Bank Name:** Input field with placeholder 'Enter Recipient Bank Name'.
- Branch Name:** Input field with placeholder 'Enter Branch Name'.
- Branch Number:** Input field with placeholder 'Enter Branch Number'.
- Save preset**
- Preset Name:** Input field with placeholder '|'.



About Presets

If you check the "Save Preset" box, the current withdrawal information will be saved, so you won't need to re-enter your bank details next time. Simply select "Presets" and your saved information will be automatically filled in.

Please note: Presets can only be used if the "From" and "To" settings match the saved details.



Step 4: Request a Withdrawal

Once you've entered your bank details, a **Summary** of your withdrawal will appear on the screen. Please verify that the withdrawal amount is correct. If everything looks good, click "**Send Request**" to proceed.

- **Amount**

This is the amount you wish to withdraw.

- **Commission**

*The commission is displayed as "0" due to system settings, but it is not applied in the actual calculation and can be ignored.

- **Final Amount in Wallet Currency**

This is the amount you'll receive, displayed in your wallet's currency, before any conversion.

- **Rate**

This is the real-time exchange rate between your wallet currency and the withdrawal currency.

- **Final Amount in Receipt Currency**

This is the final amount that will be transferred to your specified account.

Summary	
Amount	USD
Commission	USD
Final amount in wallet currency	USD
Rate	1 USD = 1 USD
Final amount in receipt currency	USD

[Send Request](#) ←

 **Note:**

The amount actually transferred to your account will be the "Final Amount in Receipt Currency" minus a **3% withdrawal fee**.

For example:

If the "Final Amount in Receipt Currency" is 100,00 USD, the actual amount transferred will be:

$$10,000 \text{ USD} - (10,000 \text{ USD} \times 3\%) = 9,700 \text{ USD}.$$

Step 5: Confirm Withdrawal Information

Carefully review the withdrawal details, including the amount and bank information.

If everything is correct, click the "**Confirm**" button.

A 5-digit confirmation code will be sent to your registered email address for verification.

Confirm Withdraw Details

From USD ID

Method Withdraw with Bank Transf...

Withdraw amount USD

Commission 0 USD

Final amount in wallet curr... USD

Rate 1 USD = 1 USD

Final amount in receipt cur... USD

Recipient Name [REDACTED]

Recipient Bank Account Nu... [REDACTED]

Recipient Bank Name [REDACTED]

Branch Name [REDACTED]

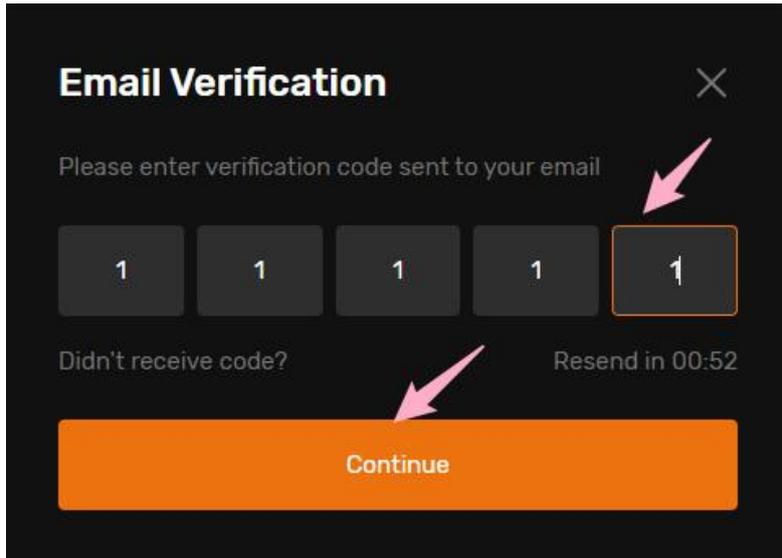
Branch Number [REDACTED]

Please ensure all details are correct

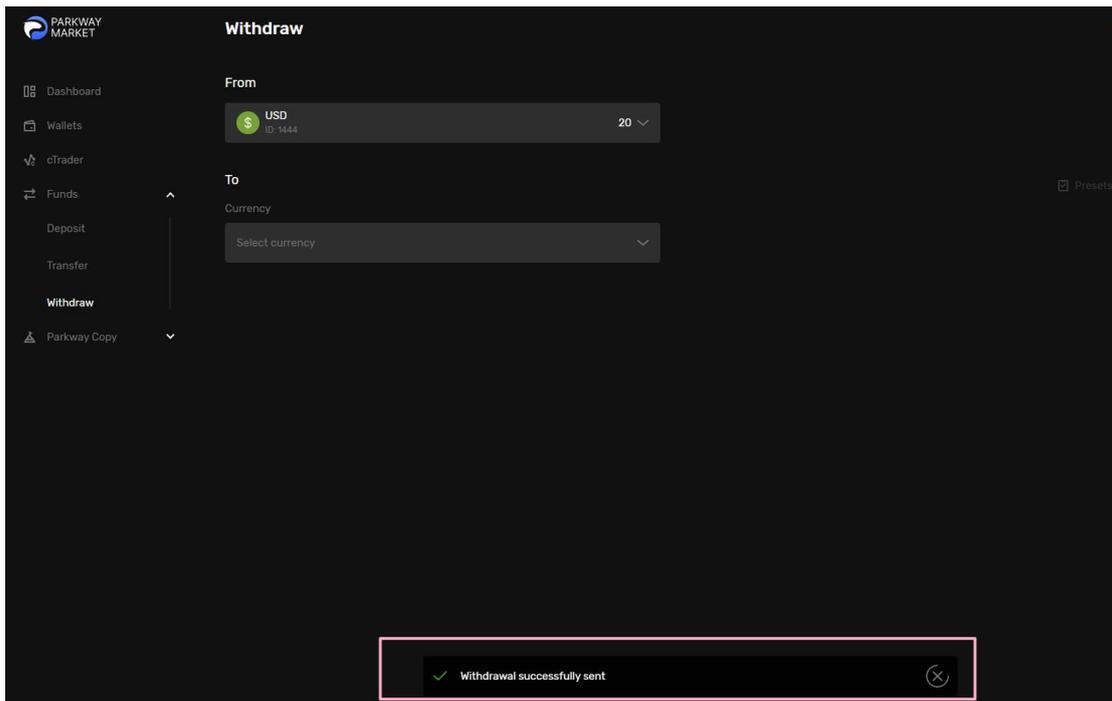
Step 6: Enter the Verification Code

Enter the 5-digit verification code sent to your registered email address, using standard (half-width) numbers.

Once you've entered the code, click "**Continue**" to complete the withdrawal process.



If you see the following screen, your withdrawal request has been successfully processed.

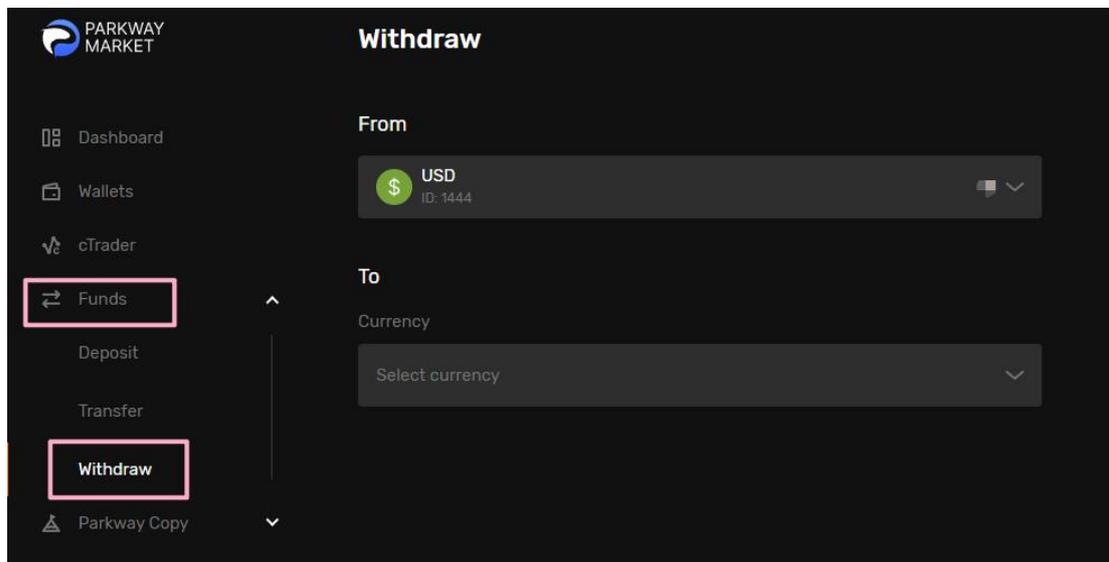


Cryptocurrency Withdrawal Procedure (USDT)

Parkway Market also supports withdrawals using stablecoins (USDT). Since USDT maintains a stable value, you can withdraw with confidence, without worrying about market fluctuations.

Step 1: Access the Withdrawal Screen

After [logging into](#) My Parkway Market (Client Zone), click on "Funds" → "Withdraw" to navigate to the withdrawal screen.



Step 2: Set Up Withdrawal

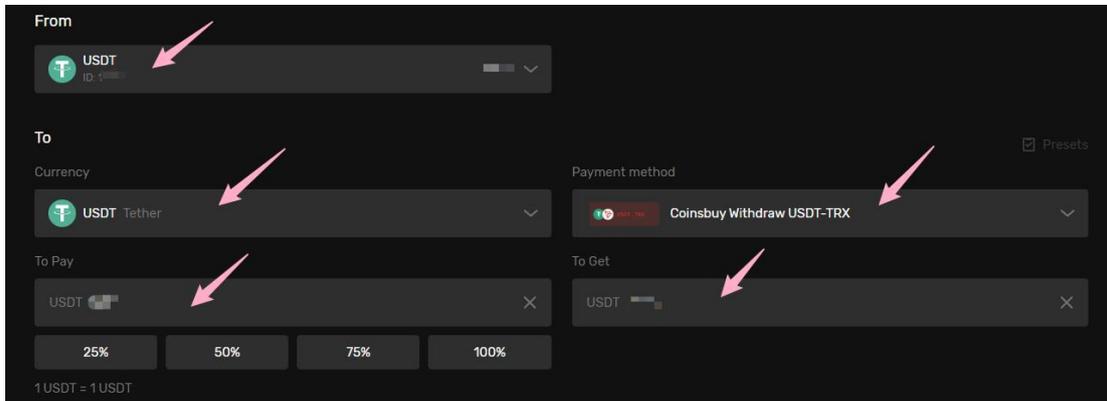
Configure the following settings:

- ✓ **From** : Select JPY/USD/USDT
- ✓ **To - Currency** : USDT
- ✓ **To - Payment method** : Coinsbuy Withdraw USDT-TRX
- ✓ **To Pay** : Enter the desired withdrawal amount
- ✓ **To Get** : The withdrawal amount converted at the real-time exchange rate

Once you've completed the settings, you'll be prompted to enter details such as your USDT wallet address.

Example of a USDT Withdrawal:

If you select "From" as USDT, the withdrawal will be processed as USDT → USDT.



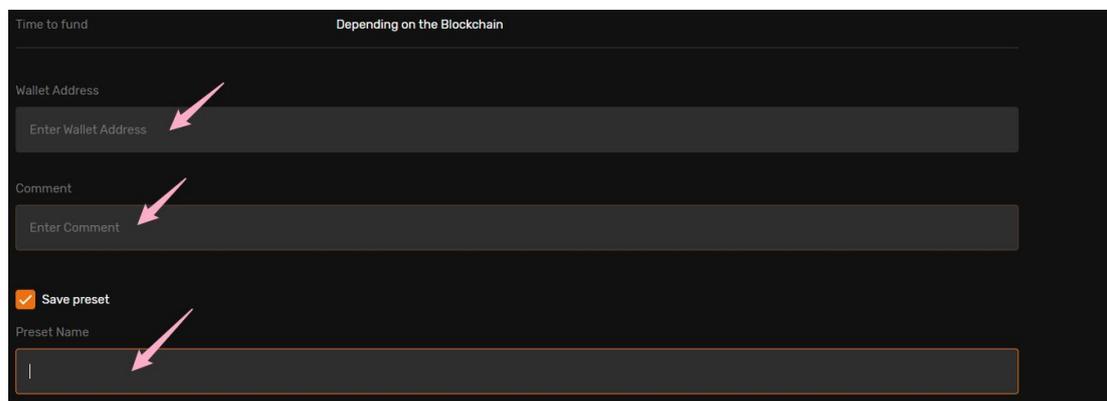
Step 3: Enter Withdrawal Destination Details

Please provide the correct information for your withdrawal destination in the following fields:

- ✓ **Wallet Address** : Enter the USDT wallet address for the withdrawal.
- ✓ **Comment** : Optionally, add any notes or additional details (optional).
- ✓ **Save Preset** : Check the box to save this destination for future use .

**Double-check the wallet address to avoid errors, as incorrect addresses may result in lost funds.*

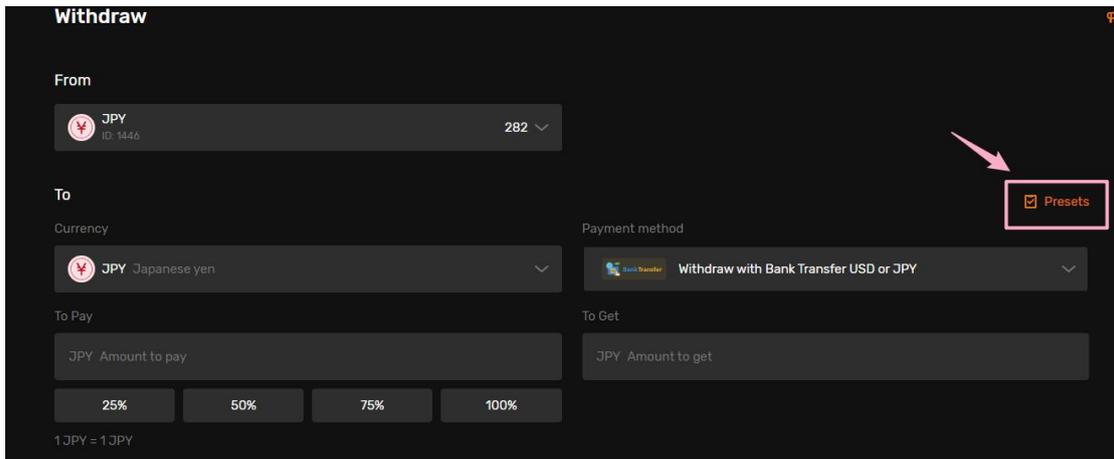
We recommend using the "copy and paste" method for accuracy. Also, ensure that you've selected the correct USDT network (e.g., ERC20, TRC20) in your wallet.



About Presets

By checking "Save Preset," you can store the current withdrawal information, so you won't need to re-enter it next time. To use saved details, simply click "Presets," making future withdrawals faster and easier.

Please note: Presets can only be used when the "From" and "To" settings match the saved information.



The screenshot shows a dark-themed 'Withdraw' form. The 'From' section is set to 'JPY' with ID '1446' and a balance of '282'. The 'To' section is set to 'JPY Japanese yen'. The 'Payment method' is 'Withdraw with Bank Transfer USD or JPY'. There are input fields for 'To Pay' and 'To Get', both labeled 'JPY Amount to pay/get'. Below these are buttons for '25%', '50%', '75%', and '100%'. A 'Presets' checkbox is located in the top right corner, highlighted with a red box and a pink arrow. At the bottom left, it says '1 JPY = 1 JPY'.

Step 4: Submit Your Withdrawal Request

Once you've entered all the required information, review the **Summary** displayed on-screen. If everything looks correct, click "**Send Request**" to proceed.

- **Amount**

The amount you wish to withdraw.

- **Commission**

*Displayed as "0" due to system limitations — this can be ignored, as it's not used in the actual calculation.

- **Final Amount in Wallet Currency**

The amount displayed in your wallet currency before conversion.

- **Rate**

The real-time rate applied between your wallet currency and the withdrawal currency.

- **Final Amount (Receipt Currency)**

The actual amount that will be transferred to your designated account.

Summary	
Amount	USDT
Commission	0 USDT
Final amount in wallet currency	USDT
Rate	1 USDT = 1 USDT
Final amount in receipt currency	USDT

[Send Request](#) ←

 **Note:**

A flat **3% withdrawal fee** is applied. This fee is automatically deducted from the final transfer amount.

Example:

If the final amount in transfer currency is 10,000 USDT,

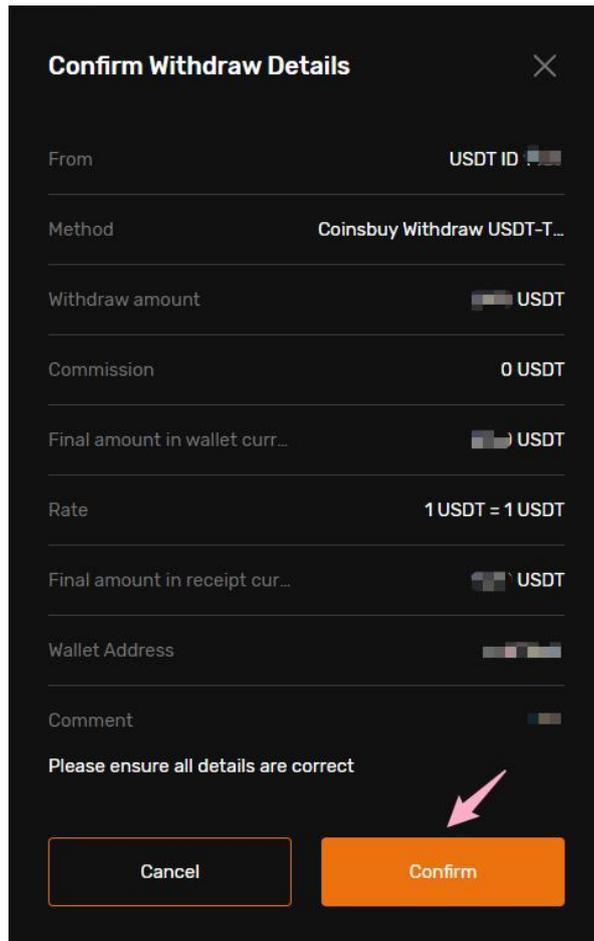
→ Actual amount received:

$$10,000 \text{ USDT} - (10,000 \times 3\%) = 9,700 \text{ USDT}$$

Step 5: Review and Confirm Your Withdrawal

Carefully review the withdrawal details displayed on the screen — including the withdrawal amount and your USDT wallet address. If everything is correct, click **“Confirm”**.

A 5-digit verification code will be sent to your registered email address.



Confirm Withdraw Details [Close]

From USDT ID [Redacted]

Method Coinsbuy Withdraw USDT-T...

Withdraw amount [Redacted] USDT

Commission 0 USDT

Final amount in wallet curr... [Redacted] USDT

Rate 1 USDT = 1 USDT

Final amount in receipt cur... [Redacted] USDT

Wallet Address [Redacted]

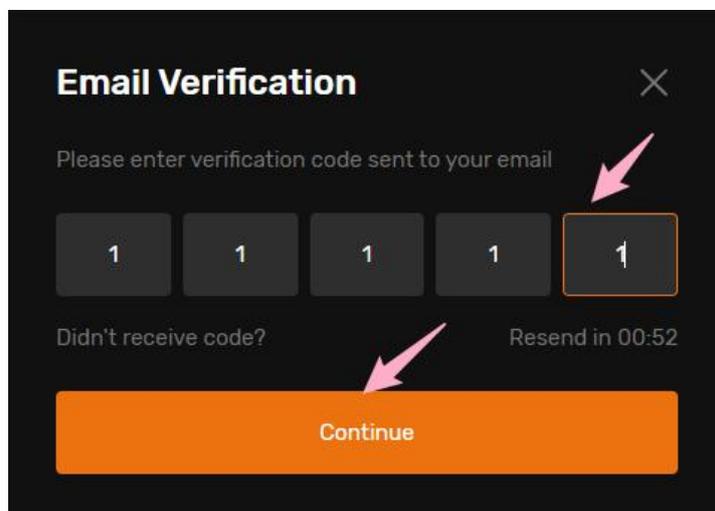
Comment [Redacted]

Please ensure all details are correct

Step 6: Enter the Verification Code

Enter the **5-digit code** from your email using half-width (standard) numbers.

Then click **“Continue”** to complete your withdrawal request.



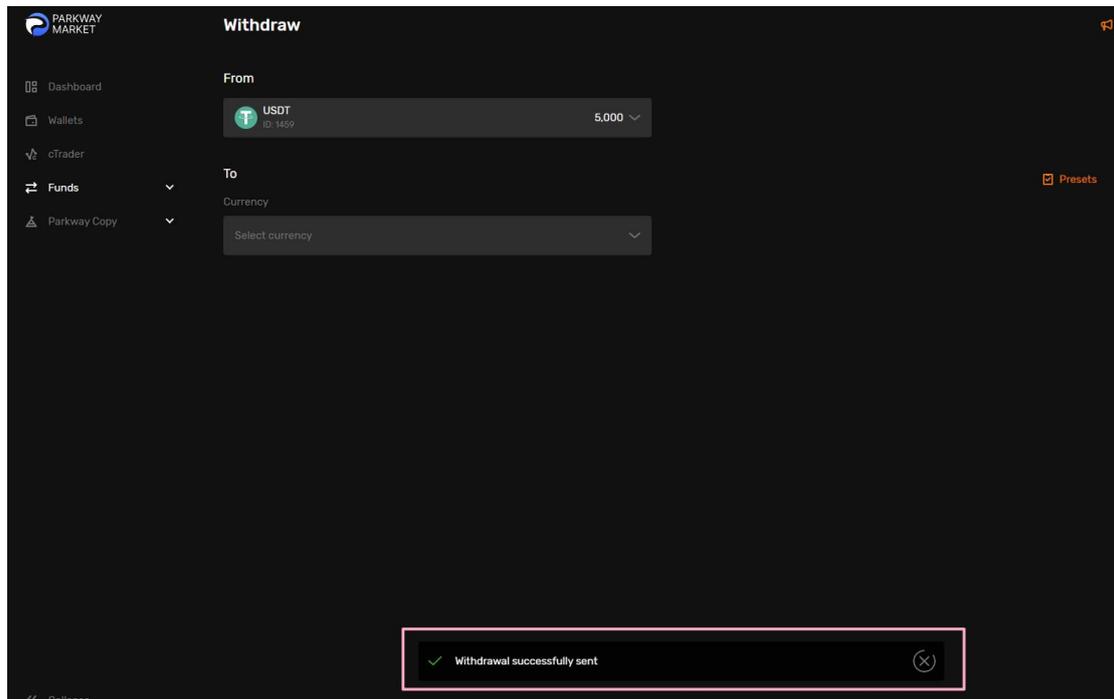
Email Verification [Close]

Please enter verification code sent to your email

[1] [1] [1] [1] [1]

Didn't receive code? Resend in 00:52

Once these steps are complete, you'll see a confirmation screen indicating that your withdrawal request has been submitted successfully.

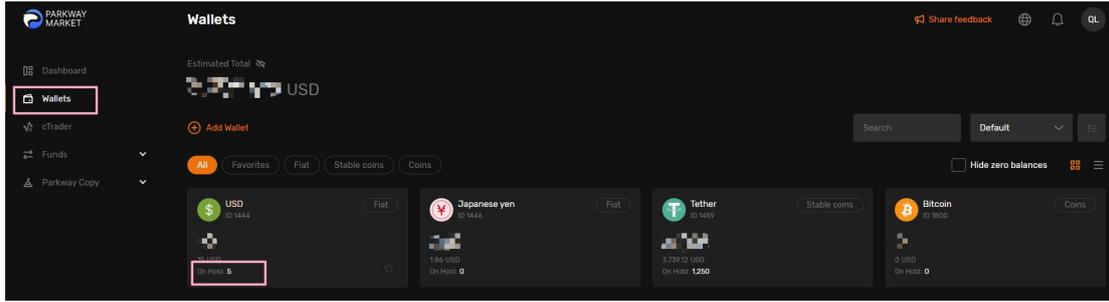


How to Check Your Withdrawal Status

Unlike deposits, **withdrawals won't appear in your transaction history until they've been fully processed.** However, you can still track the status of your withdrawal using the methods below.

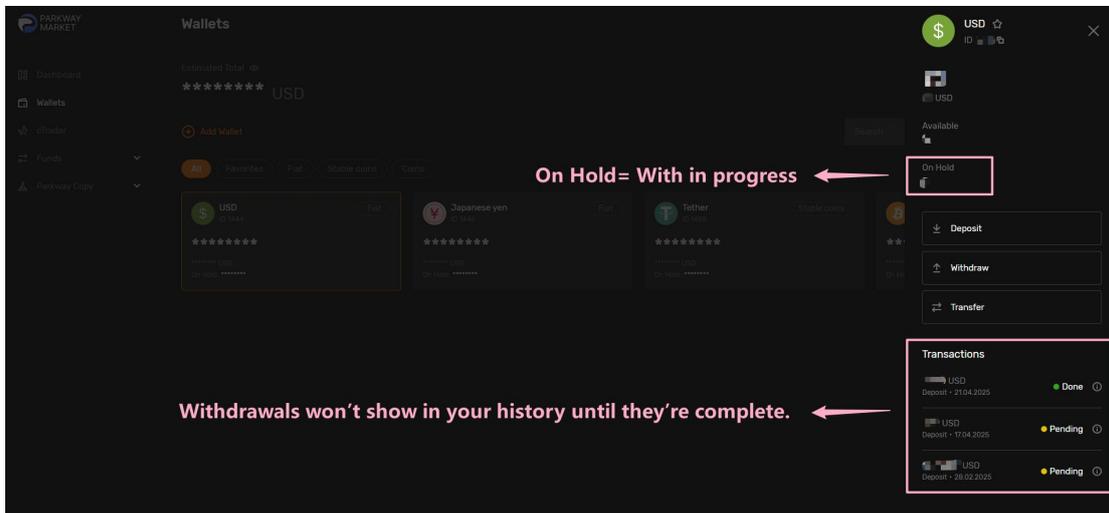
Method 1: Check via the Balance Page

Click "**Wallets**" on the left menu and select the currency you want to withdraw. If an amount is shown in the "**On Hold**" column for that currency, it means the withdrawal is currently being processed.

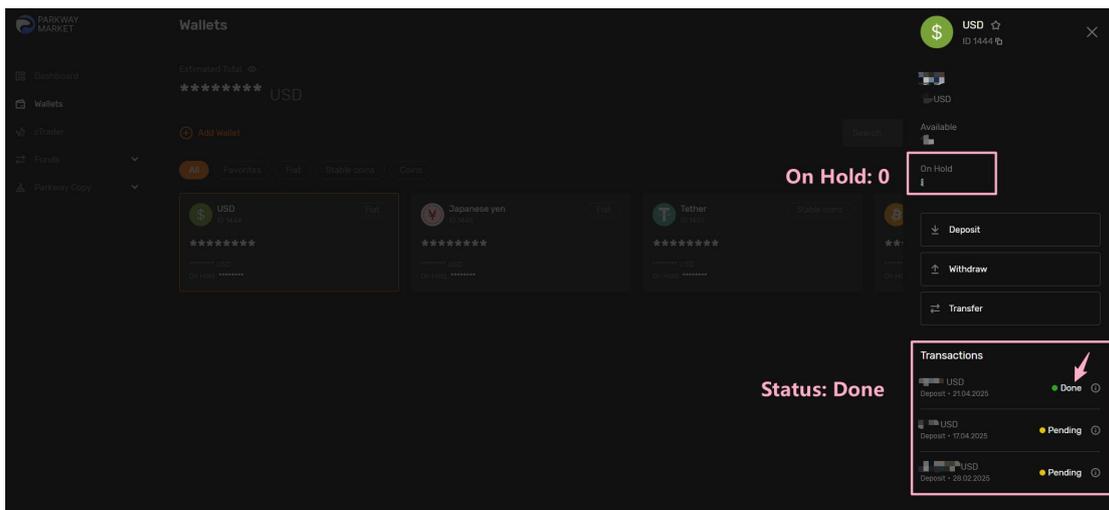


If you click on the currency again, a detailed history for each wallet will be displayed, and you can check statuses such as "Withdrawal in progress", "Withdrawal completed", "Deposit in progress", and "Deposit completed".

▼Withdrawal in progress

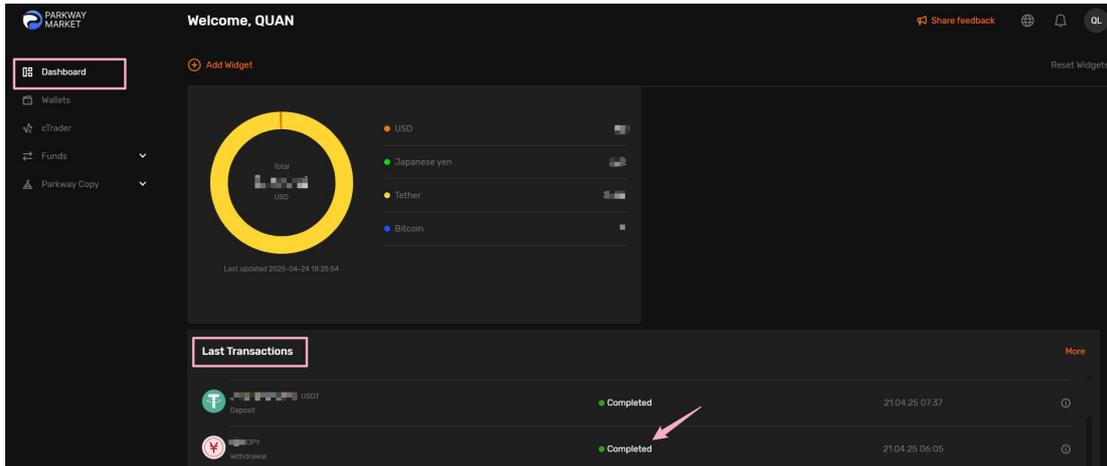


▼Withdrawal completed



Method 2: Check via the Dashboard

Go to "**Dashboard**" from the left menu and look under the "**Last Transaction**" section. If the withdrawal status appears in green as "**Completed**," your withdrawal has been successfully processed.



Time for Withdrawal to Be Reflected

The time it takes for funds to appear in your withdrawal destination depends on the withdrawal method. Please refer to the following guidelines:

1. Bank Transfer (USD/JPY)

- ✔ **Weekdays:** Typically reflected within 1-2 hours.
- ✔ **Weekends and Holidays:** May take 4-5 hours, or in some cases, it may be processed on the next business day.

2. Cryptocurrency (USDT)

Usually reflected in your wallet **within 15 minutes**.

Please note that network congestion may cause delays.

These are general guidelines, and processing times may vary. In some cases, it could take up to **one business day for the withdrawal to be reflected**. If there is any significant change in the reflection time, we will notify you via the [Parkway Market official website](#).

Note:

If your funds have not been reflected after the expected time, please contact [customer support](#). We will promptly investigate the issue and provide assistance.

Withdrawal Limits and Fees

1. Withdrawal Limits

Parkway Market imposes **no minimum or maximum withdrawal limits**, so you can withdraw large amounts with confidence.

Additionally, there are **no restrictions on the number of withdrawals**. You are free to initiate withdrawals as many times as you like, whenever you need.

2. Withdrawal Fees

A flat **3% withdrawal fee** applies to all methods, whether you are using bank transfers (JPY/USD) or cryptocurrency (USDT).

While the fee is not explicitly shown during the withdrawal process, the amount transferred will reflect the withdrawal amount **minus the 3% fee**.

Example:

Withdrawing 10,000 USD → The amount transferred will be 9,700 USD after the 3% fee is deducted.